



### A resilient society

To cope with all disruptive events, we must strengthen our collective resilience. This means being able, as a society, to limit negative impacts of these disruptions and quickly return to normal functioning. In exceptional situations, public institutions and authorities will not necessarily be able to provide immediate support to everyone as expected. That is why our ability to act together, autonomously and in solidarity, is essential to mitigate the effects of a crisis and facilitate the work of the authorities. The resilience of our society depends on everyone's commitment: anticipating risks, developing a culture of solidarity and strengthening social cohesion. This involves raising awareness

among different population groups, promoting inclusion, equity and respect for diversity, and encouraging mutual aid. Local authorities play a central role in this process by involving citizens in prevention, response and recovery after a crisis. Together, we can build a stronger, more united society that is better prepared for the challenges of tomorrow.

**Objective:** To promote a culture of preparedness and resilience by raising awareness among all individuals and communities and empowering them to ensure their individual and collective preparedness.



#### Key actions

Several actions are being implemented to achieve this objective, such as:

##### To set up inclusive and effective national crisis communication:

- We develop a national whole-of-government communication strategy.
- We use reliable, redundant, interoperable communication and warning systems that are accessible to the whole population in all circumstances.
- We diversify the channels used to disseminate alerts and information messages in order to reach as many people as possible in Luxembourg.



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**To increase the culture of  
civic resilience and solidarity:**

- We regularly assess the public's perception of risks in order to understand how society feels about risks and threats.
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- We raise awareness and train citizens on various topics related to resilience, such as first aid, emergency management, self-sufficiency, and how to help each other and support the authorities in critical moments.
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- We actively support the school community through awareness-raising activities, mental health and first aid training, and an increased presence of psychosocial staff to develop their resilience and autonomy.
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- We are increasing the involvement of civil society at the local level by promoting civil society associations and organisations in order to build up social cohesion and prevent community tensions. To this end, we promote inclusion, mutual aid, dialogue and mutual respect, particularly among vulnerable or at-risk populations.
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**To protect the environment  
sustainably:**

- We strengthen ecosystems and the services they provide through restoration and renaturation measures, such as watercourses and forests, in order to make them more resilient to all kinds of disturbances.
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- We strengthen the resilience of urban areas and urbanisation by protecting the people and infrastructure from natural hazards such as heatwaves and flooding.
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- We build with natural hazards in mind and adapt urban planning to reduce the risk of damage to people and property.
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- We keep pace with climate change by implementing the strategy for adapting to the effects of climate change, which focuses on human health, water and food security.
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